

Quality, Aftersales and Support at Schleifenbauer

At Schleifenbauer, quality, accessibility and reliability are paramount. Whether you operate a data centre or require PDU solutions for a specific IT environment, we ensure you receive prompt, expert assistance—in your own language. Our approach is personal, transparent, and technically sound.

Personal Support from Experienced Specialists

At Schleifenbauer, you always have direct access to a specialist. No impersonal queues, but short lines of communication with dedicated staff who assist you in Dutch, English, German or French. Our Sales, Consultants, and Software and Hardware Engineers each bring, on average, over 25 years of experience in IT, engineering, and customer-focused consultancy.

We combine craftsmanship, flexibility, and multilingual support to deliver the very best PDU solutions. Schleifenbauer is your trusted partner for tailored data centre power management.

Quality from Within

At Schleifenbauer, quality is not the final step in the process—it is embedded in every phase of production. From component selection to final inspection, nothing is left to chance:

- Every component is tested individually before assembly
- Each PDU is tested in full before delivery
- Every test report is digitally accessible worldwide
- Full traceability per unit thanks to in-house production

Thanks to 100% in-house production, Schleifenbauer maintains full control over procurement, assembly, testing, and quality assurance.

With the introduction of the PDU 5.0 and advanced modular technologies, we have once again raised the bar. These innovations demand stricter quality controls and zero tolerance for errors. Our current claim rate stands at an exceptionally low 0.02%, but our ambition is clear: zero defects.

Aftersales & Support: Fast, Expert and Solution-Oriented

If a problem arises, Schleifenbauer guarantees rapid service. In most cases, the issue is resolved within 24 hours. If something needs replacing, we dispatch a courier or come to you directly to provide a solution.

Our support staff are experienced and solution-focused. Clients can easily submit a support request via the ticketing system at <https://www.schleifenbauer.eu/en/support/>. You will be kept proactively informed about the status, ensuring a smooth resolution process.

For urgent matters, we are also available by telephone during office hours at +31 73 523 0256.

Why Choose Schleifenbauer?

- Personal contact with experienced specialists
- Quality embedded in every step of the process
- Full traceability and transparency
- Fast, solution-focused service
- Multilingual support
- Exceptionally low claim rate of just 0.02%
- Commitment to "zero defects"



With Schleifenbauer, you are assured of technical precision, expert guidance and dependable support—every step of the way.